

ask



# SHIP

**Q: I wish there was a better way to organize my Medicare claims, prescription information, and answer my Medicare questions all in one place. Is there a way to check my claims faster?**

**A:** There just may be. MyMedicare.gov is a very helpful tool that does those things and more.

MyMedicare.gov is a wealth of documents, forms, publications, and information about all aspects of Medicare. You will also find resources to help you if you are seeking financial assistance for any of your Medicare expenses.

The best part, though, MyMedicare.gov, is that by setting up a personal account, you can access personalized information about YOUR Medicare benefits and services.

After you sign in, you can fill out the Initial Enrollment Questionnaire (IEQ), view

claims information, get quality information about your providers, and more.

Within your account, you can:

- view Part A and B Claim Information
- order Duplicate Medicare Summary Notices (MSNs)
- access quality information about your providers
- sign up to get your Medicare Summary Notices (MSNs) electronically
- change your name and/or address on your Medicare card
- replace a lost or stolen Medicare card
- search for health care providers and facilities

Users of MyMedicare.gov can view their plan enrollment and quality information for their Prescription Drug, Medicare Advantage, and other insurance plans.

On the website, you can compare health and drug plans based on quality measures and your estimated costs. You can even sign up for a new plan right on the website.

Visiting a new doctor? Let MyMedicare.gov create and print an "On the Go" report with information you can share with your healthcare providers.

View and manage your personal drug list and pharmacy information within your account. You can also view a current and upcoming preventive services calendar specific to you.

If you would like to speak to someone about your questions related to Medicare, call SHIP at 1-800-452-4800, 1-866-846-0139 TDD or online at [www.medicare.in.gov](http://www.medicare.in.gov). You can also find us on Facebook and Twitter.